

APPALACHIAN NATURAL



DISTRIBUTION COMPANY

391 Clydesway Rd.
Lebanon, VA 24266
Phone: 276-698-3129
Website: www.appnatgas.com

WHO IS APPALACHIAN NATURAL GAS DISTRIBUTION COMPANY

We operate approximately 116 miles of natural gas distribution pipelines in Virginia.

If you observe any unusual or suspicious activity near our pipeline facilities or in the unlikely event an emergency occurs, please call us at any time using one of the numbers listed in this document.

More information on Appalachian Natural Gas Distribution Company can be found at: www.appnatgas.com.

WHAT ARE THE SIGNS OF A NATURAL GAS PIPELINE LEAK?

- Blowing or hissing sound
- Dust blowing from a hole in the ground
- Continuous bubbling in wet or flooded areas
- Gaseous or hydrocarbon odor
- Dead or discolored vegetation in a green area
- Flames, if a leak has ignited

WHAT SHOULD I DO IF I SUSPECT A PIPELINE LEAK?

Your personal safety should be your first concern:

- Evacuate the area and prevent anyone from entering
- Abandon any equipment being used near the area
- Avoid any open flames
- Avoid introducing any sources of ignition to the area (such as cell phones, pagers, 2-way radios)
- Do not start/turn off motor vehicles/ electrical equipment
- Call 911 or contact local fire or law enforcement
- Notify the pipeline company

- Do not attempt to extinguish a natural gas fire
- Do not attempt to operate any pipeline valves

PIPELINE SAFETY

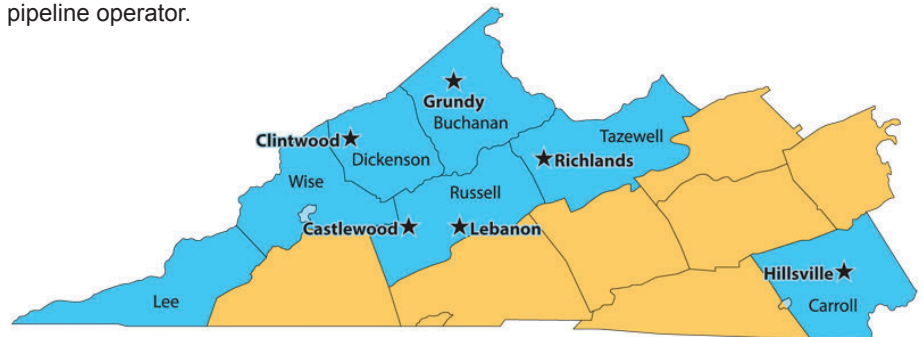
System failures occur infrequently along the nation's network of interstate natural gas pipeline facilities, and many of these are caused by damage from others digging near the pipeline. We watch for unauthorized digging, but we request your help to notify us.

ALWAYS CALL 811 BEFORE YOU DIG!



PIPELINE LOCATION AND MARKERS

Pipeline markers are used to indicate the approximate location of a natural gas pipeline and to provide contact information. Aerial patrol planes also use the markers to identify the pipeline route. Markers should never be removed or relocated by anyone other than a pipeline operator.



EMERGENCY CONTACT:

1-866-261-5525

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas	1971	115
-------------	------	-----

VIRGINIA COUNTIES OF OPERATION:

Buchanan	Tazewell
Carroll	Lee
Dickenson	Norton City
Russell	Wise

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

You can also find out where other companies' pipelines are in your area by going to the National Pipeline Mapping System website at www.npms.phmsa.dot.gov.

EMERGENCY RESPONSE PLANS

An Emergency Response Plan is developed for each pipeline facility to contain, control and mitigate the various types of emergency conditions/ situations that could occur at one of our facilities. For more information regarding Appalachian Natural Gas Distribution Company emergency response plans and procedures, contact us at 866-261-5525.